



gammaCore[®]
activate relief from the outside in™

Authorisation Form

Please return the completed form to
Loxness Pharma GmbH on behalf of **electroCore, LLC**
Amberger Straße 1-3, D-82538 Geretsried-Gelting

Hotline: +49 (0) 8171 483 58 300

E-Mail: auftrag@loxness-pharma.com

Fax: +49 (0) 8171 483 58 390

STEP 1 ORDERING PROCESS
Must be sent at least one day in advance of first order

PATIENT INFORMATION

Name

Street

Postal Code

City

Country

Phone (mandatory)

e-mail

PHYSICIAN AUTHORISATION

Doctor Name

Street

Postal Code

City

Country

Clinic / Hospital

Signature

Date

Stamp (mandatory)

INTERNAL USE ONLY

Date Form Received

Date Customer Created

Customer ID

Please return the completed form to

Loxness Pharma GmbH
on behalf of **electroCore, LLC**
Amberger Straße 1-3
D-82538 Geretsried-Gelting

LOXNESS
pharma logistics

Registration Hotline: +49 (0) 8171 483 58 300

Fax: +49 (0) 8171 483 58 390

E-mail: auftrag@loxness-pharma.com



©2018 electroCore, LLC. All rights reserved.

electroCore, the electroCore logo, gammaCore, and the gammaCore logo are trademarks of electroCore, LLC. Rel: 04/2018

gammaCore.com

F-4007 Rev 3



STEP 2 ORDERING PROCESS

Authorization Form must be sent first

CONTACT INFORMATION

Patient Name	Country
Street	Phone (mandatory)
Postal Code	e-mail
City	Customer ID#

CATALOGUE #	DESCRIPTION	QUANTITY	PRICE includes VAT and Shipping
10009-10601	<input type="checkbox"/> gammaCore, 31 day		

PAYMENT OPTION A – Credit Card

Mastercard VISA Card Number

Expiration Date (mm/yy) CVC (3 digits on back)

Please charge the stated amount to my credit card (total): € Cardholder Name Cardholder Signature

Our customer service call center will be happy to contact you if you prefer to give your Credit Card details over the phone. Please be sure to fill in your phone number.

Best time to call Monday through Friday: 9:00–11:00 hrs 16:00–20:00 hrs **NOTE:** electroCore and its sub-contractors solely use this information for verification and fulfillment.

INTERNAL USE ONLY

Credit Card Clearance	Date of Phone Call
Transaction ID	<input type="checkbox"/> Processed Amount billed €

PAYMENT OPTION B – Health Insurance Reimbursement

This payment option is exclusively for orders from Germany and only for patients who have already filed for individual reimbursement with their health insurance.

Patient ID: Invoicing address:

INTERNAL USE ONLY

Insurance Check Address Adjusted Invoice address

File enclosed

Date: City / Location: Signature:

GENERAL

When ordering products from electroCore, the following conditions apply.

AVAILABILITY

Delivery of gammaCore is determined by our choice for the fastest possible delivery. Delivery time varies depending on product availability, however, if product is available, it will be shipped within 3-5 days of receipt of payment. In the event that there is a delay in delivery, the customer will be informed of the reason for the delay and the new estimated delivery time.

SUPPLY RISK

electroCore assumes the risk of damage or loss of the goods during shipment from the warehouse to the customer. In case of return of goods, the customer is responsible for the risk of damage or loss.

PRICES

Price is subject to change.

PAYMENT

electroCore offers card payment with Visa and Mastercard or bank transfer.

SUBJECT TO CHANGES

We reserve the right to change prices, final sales, typographical errors, errors in product images and / or inaccurate information caused by technical or human error. We reserve the right to change prices and conditions of sale.

REPAYMENT OF RETURN

Approved returns are refunded within 10 working days. When the goods have been paid by card the refund will be transferred to the card that was used with the purchase.

RETURNS POLICY

electroCore will issue a replacement device within 7 days from receipt of returned device. electroCore will issue a replacement device for the products affected by the workmanship. It is important to examine the product carefully when it arrives. Any complaints regarding workmanship should be made within 7 days of product delivery date. Contact our customer service by phone +49 (0) 8171 483 58 300 or via e-mail address auftrag@loxxess-pharma.com. Enter a brief description of the subject, your name and order number for further instructions. electroCore will send the affected device to the manufacturer for a final assessment. In case of any dispute, follow Consumer Complaints Board's recommendations.

PRIVACY & SECURITY

electroCore and its Partners follow all local privacy laws in the country of sale. electroCore only uses your personal information to fulfill our commitments and communication to you.

FRAUD ATTEMPT

All attempts at fraud will be prosecuted.

A valid authorisation from a physician

Orders without a physician consultation and validated Authorisation will not be fulfilled by electroCore and its Partners.

FORCE MAJEURE

electroCore is not responsible for delays in performance (including shipping and warranty action) caused by circumstances beyond electroCore's control. Examples of circumstances beyond electroCore control is - but to be an exhaustive list - labor disputes, power failures, lightning, fire, atmospheric disturbances, legal enactment, government action, war, strikes or similar causes, possible blackouts, disruptions in charge of hosting / server etc.

Customer Service Center:

Loxxess Pharma GmbH on behalf of
electroCore, LLC
Amberger Straße 1-3
D-82538 Geretsried-Gelting

Telephone: +49 (0) 8171 483 58 300
E-mail: auftrag@loxxess-pharma.com
Fax: +49 (0) 8171 483 58 390

